

QUALITY POLICY STATEMENT				
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			Doc. No.:	IMS-01-003-023

Revision	Date	Prep./Appr.	Changes
0	30/08/23	JW / KD	Annual Review


Ondine Ltd is committed to long term business success delivering site investigation, surveying, data acquisition, project management and through the provision of quality services.

Ondine Ltd will achieve this by:

- Incorporating quality management principles into the Ondine Ltd Integrated Management System (IMS) that comply with the International Organisation for Standardisation (ISO) quality standards.
- Continually improving the quality of services, operations and management systems.
- Defining the quality objectives, responsibilities, authorities and procedures for assuring customer needs, statutory and regulatory requirements are understood and fulfilled.
- Ensuring that each Ondine Ltd employee is competent and aware of the commitments, is accountable for planning, performing and verifying the quality of their work in accordance with the IMS and customer requirements.
- Identifying, controlling and preventing non-conformances within the business process through implementation of the Plan-Do-Check-Act cycle.
- Identifying Opportunities for improvement and managing areas of risk to the company
- Analysing feedback from customer and stakeholder satisfaction and implementing actions to meet and exceed their expectations
- Ensuring that QHSE Manager & QHSE Advisor are trained to IEMA Foundation Certificate in Environmental Management
- Ensuring the privacy of and integrity of our clients information at all times.

The effectiveness of the Integrated Management System shall be measured, analysed and reviewed annually through Internal Audits, Supplier Audits, 3rd Party Audits, annual document reviews and management reviews to ensure customer and interested party satisfaction, compliance with statutory and regulatory requirements, to enhance continual improvement and to make sure that the company's objectives are achieved.

The CEO is responsible for the implementation of this Policy, and it will be subject to review at appropriate intervals.

Name: Kate Dempsey Sign: 
CEO Date: 30/08/23

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